

**Corporate Committee
Action Tracker**

Mtg. Date	Action	Response	Who by	Completed
17 th June	The MD HfH to come back to the Committee with further details of the number of cases/ complaints in the pipeline to the Local Government Ombudsman from tenants.	There are currently 9 open cases with the Housing Ombudsman in respect of Homes for Haringey services, and none with the Local Government Ombudsman.	Sean McLaughlin	Completed
17 th June	The Committee also requested a list of all of the Ombudsman cases from the last 3 years.	Over the past three years 99 HfH cases have been closed by the Ombudsman services. In 41 cases maladministration was found, and in two cases a report was issued.	Sean McLaughlin	Completed
17 th June	The Committee also requested that an independent assessment be undertaken into reviews of suitability to ensure that HfH were on top of this issue and that the service continued to monitor these cases going forward.	See below comment. HfH are awaiting the work of Internal Audit before making any substantive changes.	Sean McLaughlin	Ongoing
17 th June	The Chair requested that a follow up report come back to the Committee. The Chair asked for Internal Audit to work with HfH to review the organisational issues and put in place an audit process and action plan for monitoring the issue. The Head of Audit and Risk Management to speak to the MD HfH about putting this in place and bringing a follow-up report back to Corporate Committee - suggested that this would likely be in 6 months' time	Internal Audit is now preparing the detailed scope of the work that is required in order to review the two critical issues in this Ombudsman report: - The effectiveness of the process for considering reviews of the suitability of temporary accommodation - Repairs in temporary accommodation including the condition of units at the start of the letting, and the process for reporting and delivering repairs during the letting.	Minesh Jani/Sean McLaughlin	Ongoing
26 th March	The Committee requested further information on the process used for transferring housing capital receipts to housing associations.	Email sent on 29 th March	Thomas Skeen.	Completed.
26 th March	Committee requested that officers from the	Request has been sent to officers, awaiting	Clerk	Ongoing

	Commissioning service attend a subsequent meeting of the Committee and provide an update on social care accruals.	confirmation of date.		
26 th March	Final BDO report to come back to July.	Agreed	Lee Lloyd-Thomas	Completed.
26 th March	Chair agreed to consider how best to accommodate a request for year on year figures for redundancy settlements for five years and will speak to Chairs of Pensions Committee and OSC.		Chair	Ongoing
26 th March	Officers to come back with further details of the number of grievances received by management.	Officers have chased an update.	Minesh Jani	Ongoing
26 th March	Internal audit reports to be sent to the relevant committee or panel, where appropriate, as a matter of good practice.	The Chair of the appropriate will committee/panel will be sent the report in consultation with the appropriate director.	Minesh Jani	Completed
26 th March	The Committee sought clarification about whether HfH implemented the recommendations from the homelessness reduction report. Officers agreed to speak to the Cabinet Member.	In total, four priority 2 recommendations were raised. As at 9/7/19, two recommendations have been implemented and the remaining two are scheduled to be implemented by 31/8/2019. The Audit and Risk Committee for HfH is monitoring the implementation of recommendations by HfH.	Minesh Jani	Completed
26 th March	Internal Audit report of Amey contract to be sent to Cabinet Member.	This has been sent to the Leader.	Clerk	Completed.
26 th March	Internal Audit plan to incorporate contract management across the organisation	The internal audit plan for 2019/20 includes a review of contract management across the organisation. The audit is entitled Management of Contracts under the heading "Corporate Risk Audits".	Minesh Jani	Completed
26 th March	The Committee requested that political side of the organisation also needed to be involved in reviewing and monitoring audit findings.	Current arrangements make the directors and assistant directors responsible and accountable for the reviewing and monitoring audit findings and ensuring agreed recommendations are implemented. The Corporate Committee also has responsibility for the work of internal audit and that includes reviewing and monitoring	Minesh Jani	Completed

		audit findings. The annual report will be used to highlight any material audit finding.		
26 th March	Officers agreed to bring an update on an audit of Hays Contract to the next meeting.	This has been sent to members in advance of this meeting by e-mail.	Minesh Jani	Completed
26 th March	Officers agreed to speak to the Cabinet Member about potentially swapping the Highways and Veolia audits in the 2019/20 audit plan	The risk assessments for the contract management arrangement for Highways highlighted a number of risks that predicate a need for an audit. In light of this, where resources permit, the contract monitoring audit of Veolia will also be added to the internal audit plan for the financial year 2019/20, but if that does not happen, the audit of Veolia will be captured in the audit plan for next year.	Minesh Jani	Completed
26 th March	The Committee requested that equalities considerations be included into the audit terms of reference for the audit of parking operations.	Mazars have been asked to consider equalities in the audit, where appropriate.	Minesh Jani	Completed
5 th February	The Committee requested a follow up report, at the halfway point in next year's collection process, to provide an update on efforts to reduce the backlog of overpayments as well as some further benchmarking.	Agreed – follow up report to come back in December 2019.	Amelia Hadjimichael	Ongoing
3rd December	Update from the AD Schools and Learning on the audit process for academy schools and on the analysis of which schools did not attend audit training and any correlation with those receiving poor audit scores.	Officers have been chased for a response.	Eveleen Riordan/Clerk	Ongoing
3rd December	The Committee raised concerns with a number of areas of building compliance set out in the Annual Report and commented that there did not seem to be details of corrective action or risk profile. A report back to the Committee was requested, suggested that it would be in 6 months' time.	A new reporting system has been proposed so different sections in charge of properties can report on compliance on a systematic way. These will allow the service to risk profile the Council's stock.	Andrew Meek	Ongoing
20 th September	The Head of Audit and Risk Management agreed to come back to the Committee,	The National Fraud data matches have been analysed and no potential frauds have been identified from this exercise.	Minesh Jani	Completed

	following receipt of data matches, on potential fraud by contractors carrying out HfH major works			
20 th September	The Head of Audit and Risk Management agreed to speak to Mazars to produce some benchmarking around school audit compliance with statistical neighbours.	A table is included in the annual report setting out audit compliance of the neighboring authorities.	Minesh Jani	Completed